

Thunder Scientifics Terms and Conditions

Thunder Scientific Corporation provides a quotation for sales of Goods and Services by Thunder Scientific to the Buyer to the exclusion of all other terms and conditions referred to, offered or relied on by the Buyer whether in negotiation or at any stage in the dealings between the parties, including any standard or printed terms tendered by the Buyer, unless the Buyer specifically states in writing or in digital format, separately from such terms, that it wishes such terms to apply and this has been acknowledged by Thunder Scientific in writing or in digital format.

Any variation to these Terms and Conditions (including any special terms and conditions agreed between the parties) shall be inapplicable unless agreed in writing or in digital format by Thunder Scientific.

Terms of Payment are Net 30 days and payment options available are all Government and commercial credit cards are accepted. Letters of credit may be negotiated and additional fees may be applied.

Your contract or purchase order must be issued to Thunder Scientific so that a work order can be opened for any parts or services as well as system to be manufactured. Once an order has been confirmed, an order acknowledgment will be sent to the Buyer. A Job number will then be used to track the orders progress. When any correspondence is done you should refer to the Thunder job number or your purchase order number or contract number.

Thunder grants the customer a one year warranty on workmanship of its products. Parts within each system may have their own warranties, which may be longer or shorter than ours. Thunder will warrant these said parts for one year from the date of purchase. Thunder will replace these parts at no charge if they fall within the year from the date of purchase.

If the system or any parts were damaged during shipment, the customer must file a claim with the carrier at the time of receipt of said merchandise. A notification to Thunder Scientific, of the damage should also be provided at this time. Please state the type of damage that has occurred. Photos should be taken at the time of delivery, and either e-mailed or sent to the address below.

Accepted methods of notification are as follows:

E-mail:

E-mail: info@thunderscientific.com

In the subject line of the e-mail insert the text, damaged goods notification.

Give a full explanation of the damage, plus reference the job number on the package.

Provide digital photos attached in the e-mail of the damage.

Mailing Address for Explanation:

Thunder Scientific Corporation
Shipping Department
623 Wyoming Blvd. SE
Albuquerque, NM 87123-3198
U. S. A.



Phone Number:

1-800-872-7728: between the business hours of 8:00am to 5:00pm MT, Monday - Friday.
Ask for the shipping manager and reference the job number for immediate attention. Even with the phone call, it is mandatory that photos of the damage are sent with a written explanation of the damage that occurred to the address above.

Thunder Management is pleased to offer these terms and conditions for your review.

Business Address:

Thunder Scientific Corporation
Sales Department
623 Wyoming Blvd. SE
Albuquerque, NM 87123-3198
U. S. A.

Phone Numbers:

Toll Free: 1-800-872-7728
Main Phone: 505-265-8701
Facsimile: 505-266-6203

E-mail Address:

E-mail: sales@thunderscientific.com

Website Address:

www.thunderscientific.com

Copyright © 2016, All Rights Reserved

All information contained within remains the Copyright Property of Thunder Scientific Corporation and cannot be Copied or Reproduced without Written Permission by Thunder Scientific.

Thunder Scientific Trademark

THUNDER SCIENTIFIC[®] is the registered trademark of Thunder Scientific Corporation.